Cannot receive email

First thing that you have to check
- Check your internet connection.
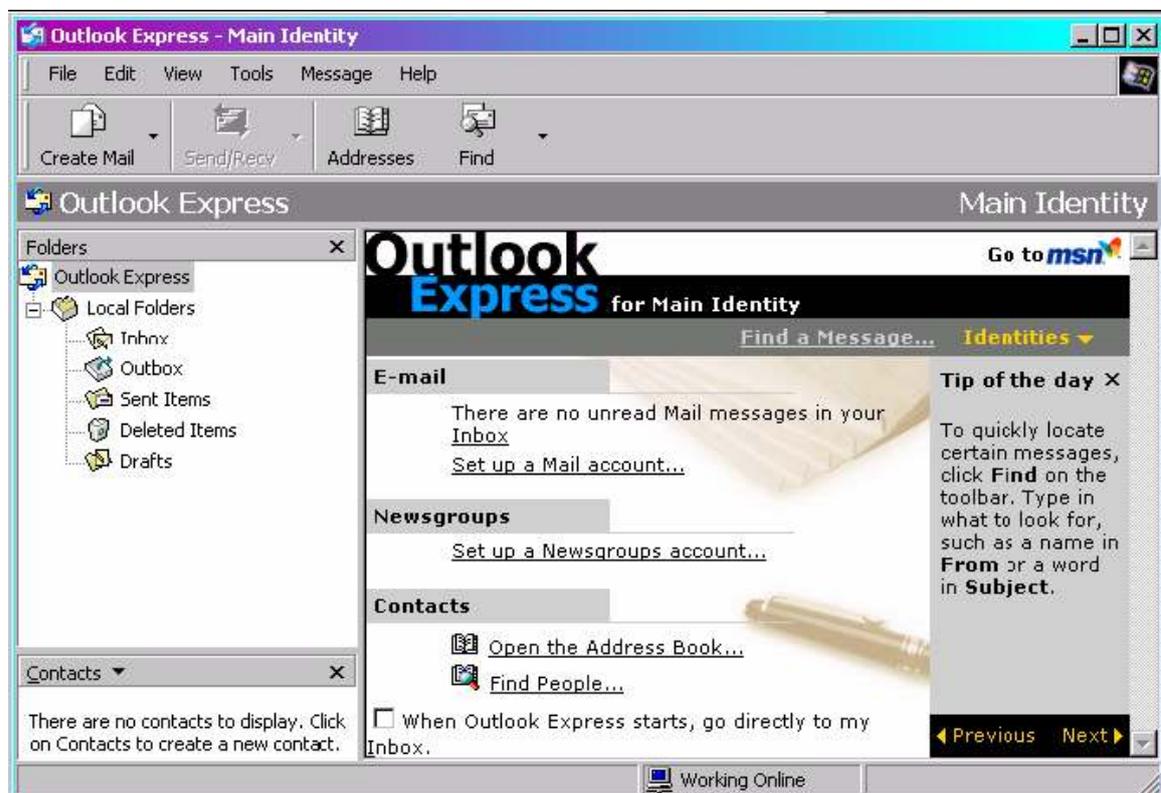
Common problems when do not get email is

-Full space of your mailbox & size of mail that you loading bigger than ability to download of your internet connection
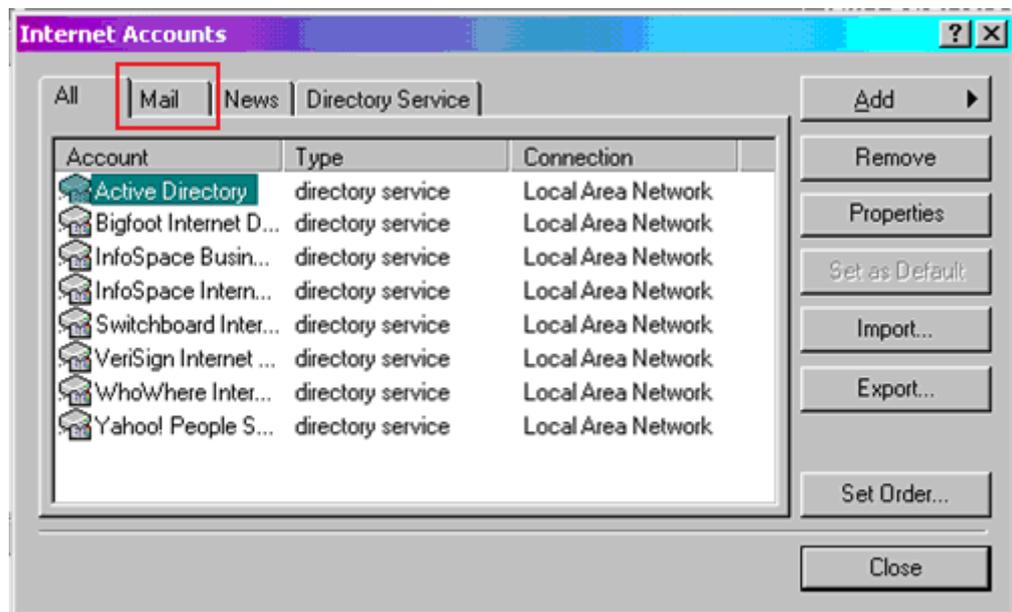
Solution ::
- You have to delete your unnecessary mail in your mailbox
- If your receive email on program get email and want to setup automatic delete mail on server setup as below
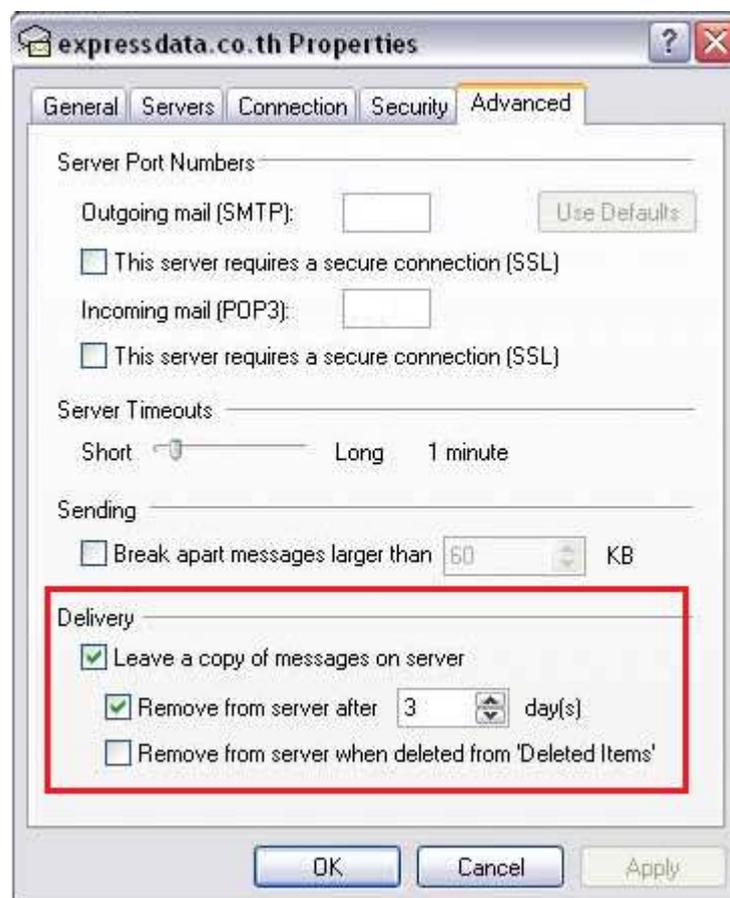
Setup automatic delete mail on server (Outlook Express)

1. In Outlook Express, select Tools > Accounts.

2. In Internet Accounts, Click tab **mail** select account that you want to setup   > then
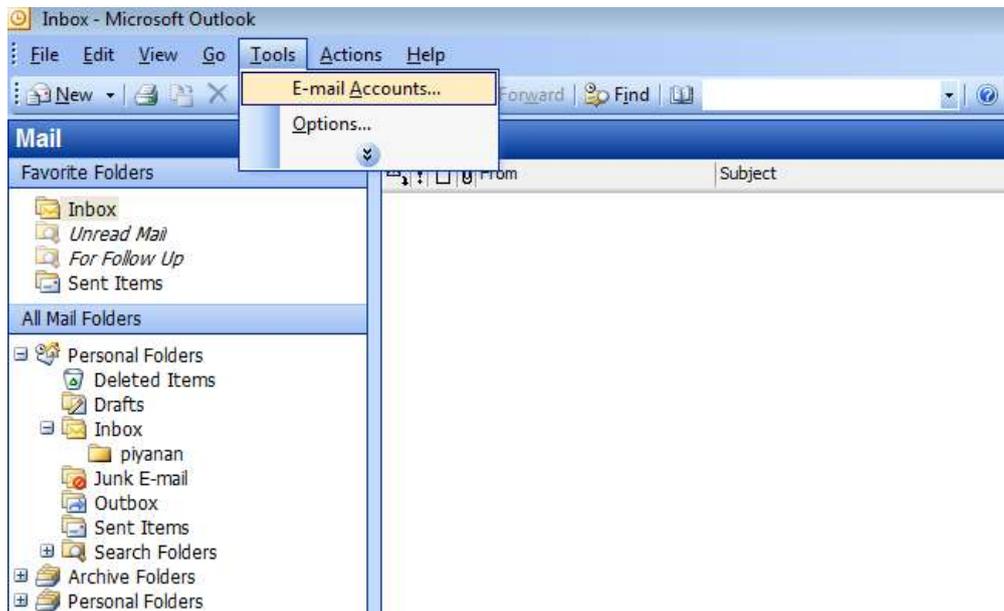select [Properties]

3. Go to the advanced tab > check the box that say "Leave a copy of message on server"
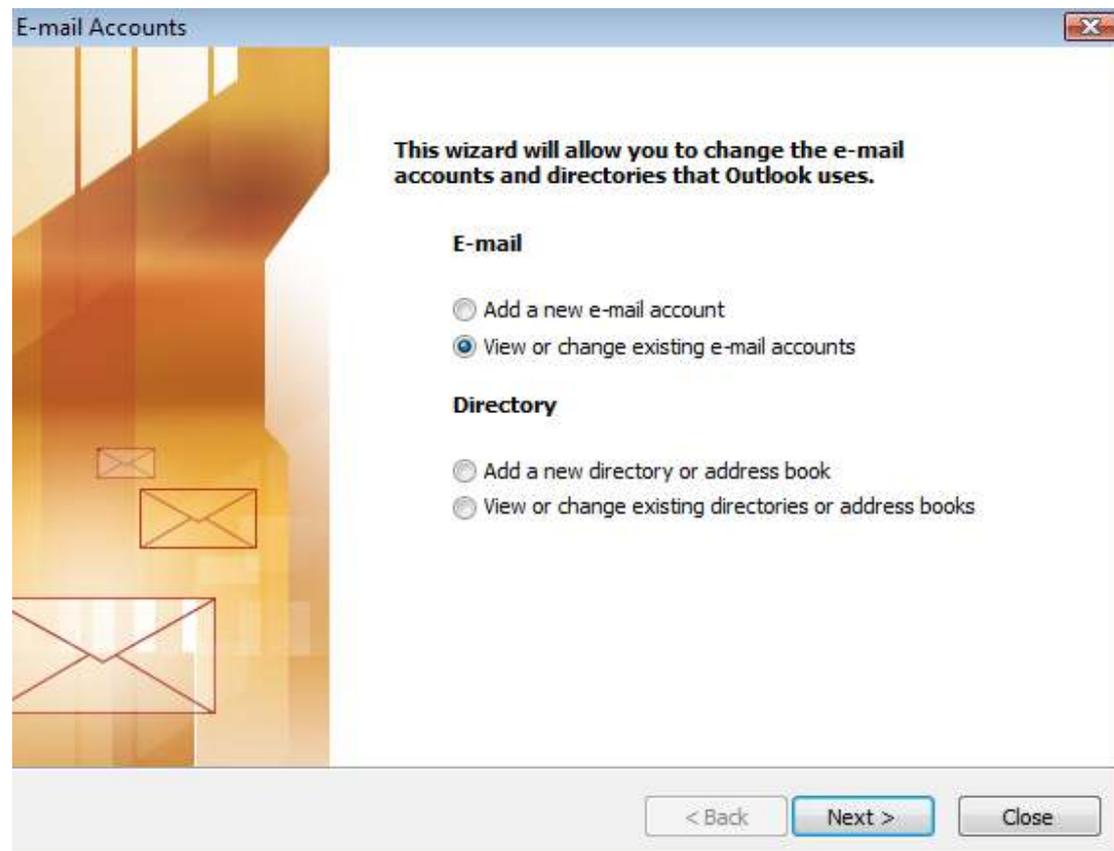and check "Remove from server after…days"
for protect mailbox over quota.

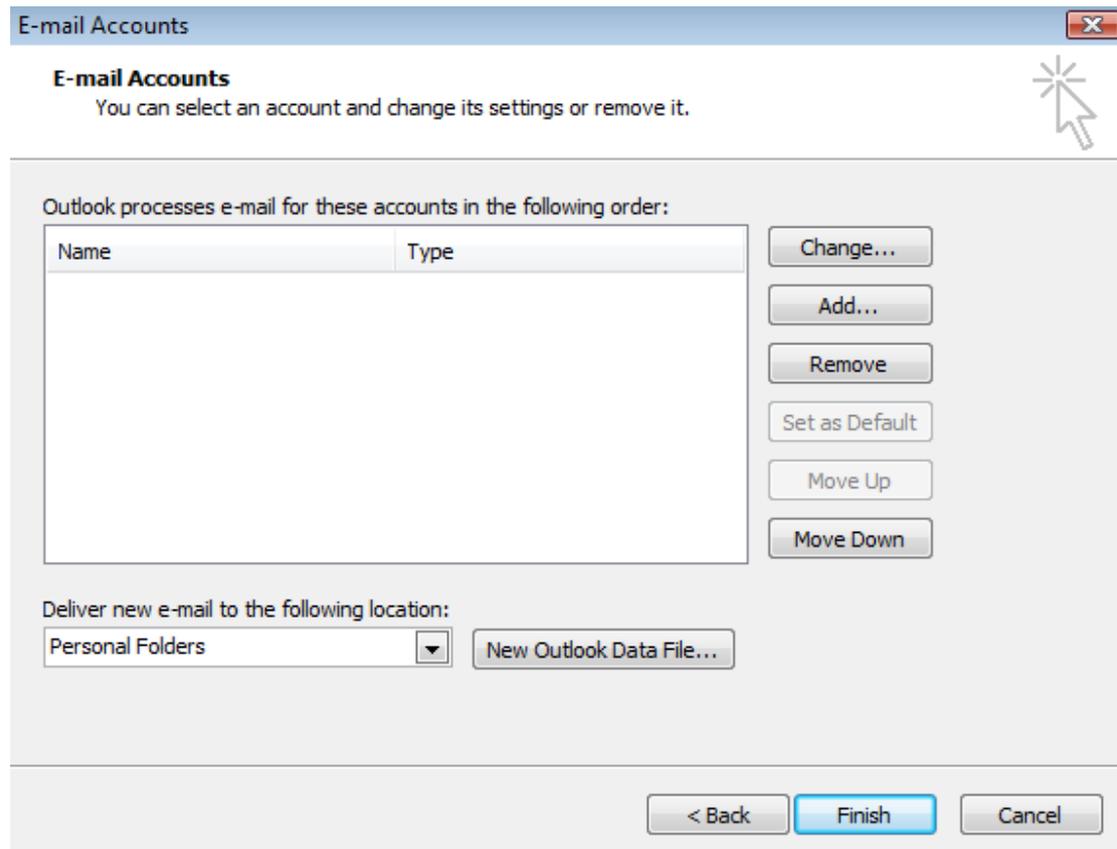**Setup automatic delete mail on server (Microsoft Outlook 2003)**

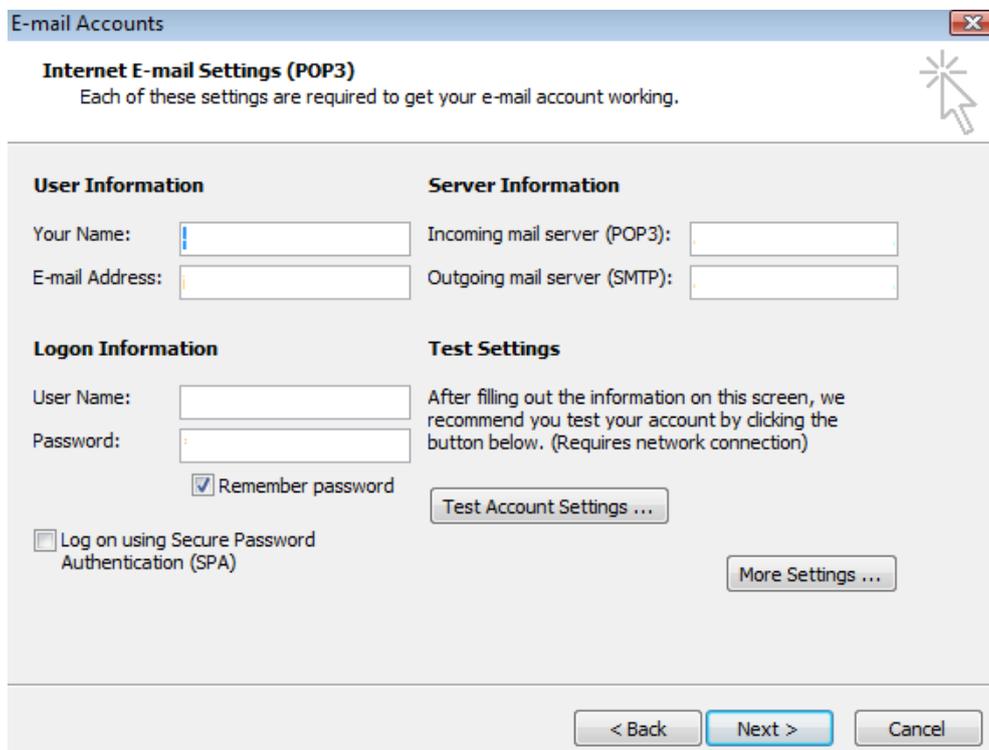1. In Microsoft outlook, select Tools > E-mail Account.

2. In E-mail Accounts, Select View or change existing e-mail account>> Next
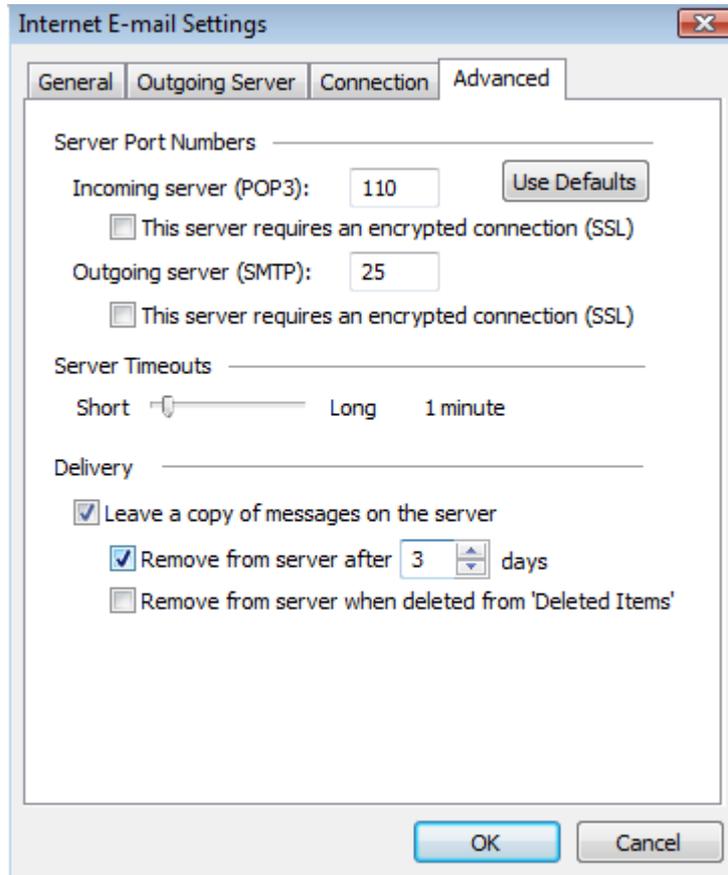
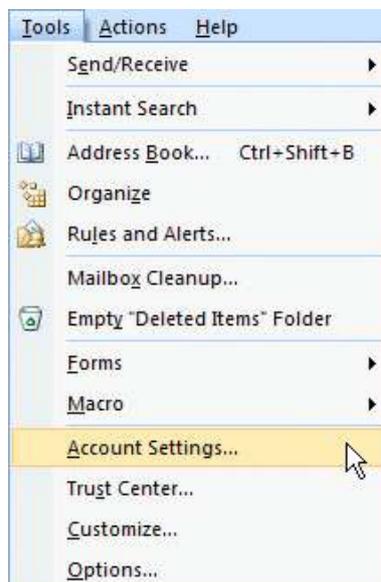3.select your email-account > select Change..

4. select > More Settings ...

5. go to Advanced tab > check the box that say "Leave a copy of message on server" and check "Remove from server after…days" for protect mailbox over quota.
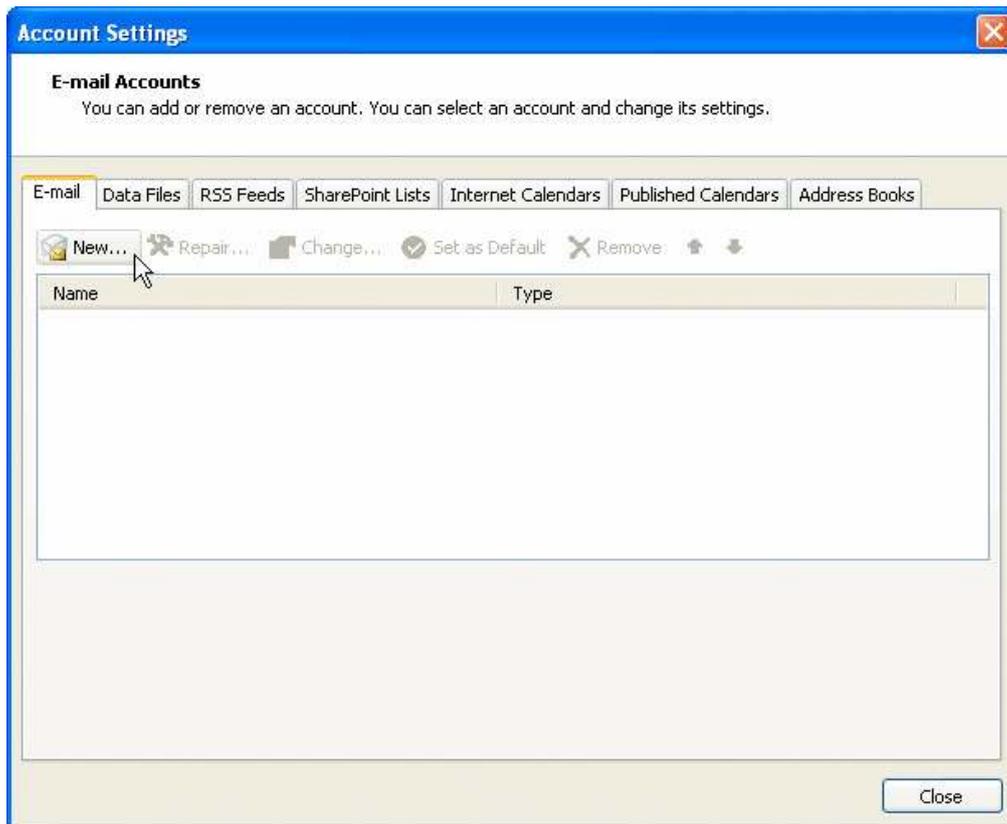

6. Ok > Next > Finish

Setup automatic delete mail on server (Microsoft Outlook 2007)

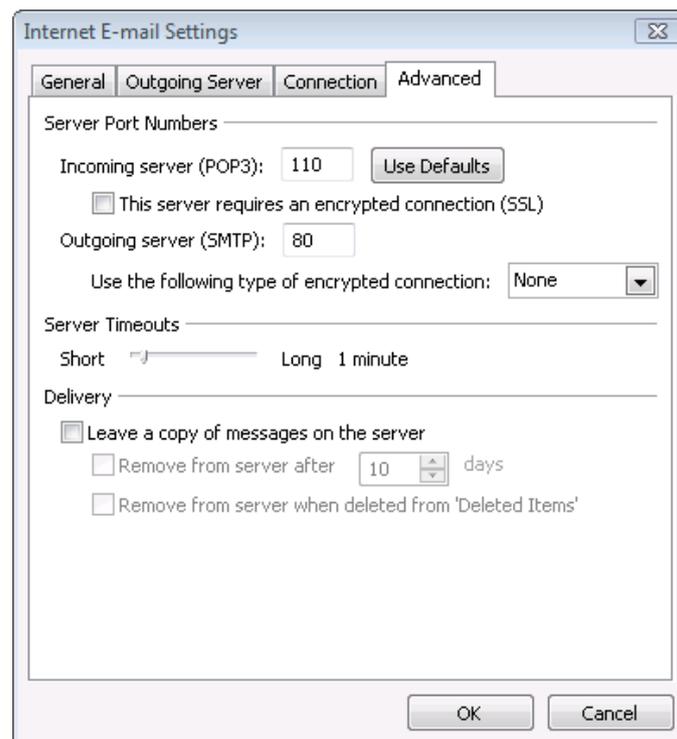1. In Microsoft outlook, select Tools > Account Settings.

2. In Account setting , Select your email account > Change

2.   select More setting…

3..go to Advanced tab > check the box that say "Leave a copy of message on server" and check "Remove from server after…days" for protect mailbox over quota

5. OK > Next> Finish>Close