Cannot receive email

First thing that you have to check

Check your internet connection.

Common problems when do not get email is

-Full space of your mailbox & size of mail that you loading bigger than ability to download of your internet connection

Solution ::

- You have to delete your unnecessary mail in your mailbox
- If your receive email on program get email and want to setup automatic delete mail on server setup as below

Setup automatic delete mail on server (Outlook Express)

1. In Outlook Express, select Tools > Accounts.



2. In Internet Accounts, Click tab **mail** select account that you want to setup > then

select -

Account	Тире	Connection	Bemove
Active Directory	directory service directory service	Local Area Network Local Area Network	Properties
Contraction of the second seco	directory service directory service directory service	Local Area Network Local Area Network Local Area Network	Set as Defaul
ං접VeriSign Internet ᢙWhoWhere Inter 硆Yahoo! People S	directory service directory service directory service	Local Area Network Local Area Network Local Area Network	Export

3. Go to the advanced tab > check the box that say "Leave a copy of message on server" and check "Remove from server after...days" for protect mailbox over quota.

General	Servers Connection Security Advanced
Server	Port Numbers
Outg	bing mail (SMTP): Use Defaults
Пт	nis server requires a secure connection (SSL)
Incor	ning mail (POP3):
Т	nis server requires a secure connection (SSL)
Server	limeouts
Shor	- Long 1 minute
Sendin	
Пв	, eak apart messages larger than 60 🔅 KB
D. /	
	save a conjulot messares on server
¥	Remove from server after 3 😨 day(s)
	Remove from server when deleted from 'Deleted Items'

Setup automatic delete mail on server (Microsoft Outlook 2003)

1. In Microsoft outlook, select Tools > E-mail Account.



2. In E-mail Accounts, Select View or change existing e-mail account>> Next



3.select your email-account > select Change..

mail Accounts			E
E-mail Accounts You can select a	an account and change it	s settings or remove it.	×
Outlook processes e-	mail for these accounts ir	the following order:	
Name	Туре	Char	nge
		bA	d
		Ren	nove
		Set as	Default
		Mov	ve Up
		Move	Down
Personal Folders		New Outlook Data File	
Select > More Set E-mail Accounts Internet E-ma Each of the	ttings iil Settings (POP3) se settings are required to g	jet your e-mail account working.	× ⊀
			~\
User Informati	ion	Server Information	
Your Name:		Incoming mail server (POP3):	
E-mail Address:		Outgoing mail server (SMTP):	1
Logon Informa	tion	Test Settings	
User Name:		After filling out the information on this scr	een, we
Password:	:	button below. (Requires network connecti	ing the on)
	Remember password	Test Account Sattings	
Log on using S Authentication	Gecure Password n (SPA)	More	Settings

5. go to Advanced tab > check the box that say "Leave a copy of message on server" and check "Remove from server after...days" for protect mailbox over quota.

Internet E-mail Settings
General Outgoing Server Connection Advanced
Server Port Numbers
Incoming server (POP3): 110 Use Defaults
This server requires an encrypted connection (SSL)
Outgoing server (SMTP): 25
This server requires an encrypted connection (SSL)
Server Timeouts
Short 🗐 Long 1 minute
Delivery
Leave a copy of messages on the server
Remove from server after 3 🚔 days
Remove from server when deleted from 'Deleted Items'
OK Cancel

6. Ok > Next > Finish

Setup automatic delete mail on server (Microsoft Outlook 2007)

1. In Microsoft outlook, select Tools > Account Settings.



2. In Account setting , Select your email account > Change

		KSS Feeus				alendars	Address Books
ame	à	Salerin.	Schungern war		SCHOOLCH THE		
				1750			

2. select More setting...

3..go to Advanced tab > check the box that say "Leave a copy of message on server" and check "Remove from server after...days" for protect mailbox over quota

Internet E-	mail Settings				23
General	Outgoing Server	Connection	Advanced		
Server P	ort Numbers ——				
Incomir	ng server (POP3):	110	Use Defaults		
	This server require	s an encrypte	ed connection ((SSL)	
Outgoir	ng server (SMTP):	80			
Use	the following type	e of encrypted	d connection:	None	-
Server Ti	meouts				
Short	-)	Long 1 min	ute		
Delivery					
Lea	ve a copy of messa Remove from serve Remove from serve	ages on the s er after 1(er when delet	erver days ed from 'Deleto	ed Items'	
			ОК	Car	icel

5. OK > Next> Finish>Close