

## Cannot send email

Check setup

Gator (Microsoft Outlook 2007)

1. In Microsoft outlook, select Tools > Account Settings.
2. In Account setting , Select your email account > Change

**Add New E-mail Account**

**Internet E-mail Settings**  
Each of these settings are required to get your e-mail account working.

**User Information**  
Your Name:   
E-mail Address:

**Server Information**  
Account Type:   
Incoming mail server:   
Outgoing mail server (SMTP):

**Logon Information**  
User Name:   
Password:   
 Remember password  
 Require logon using Secure Password Authentication (SPA)

**Test Account Settings**  
After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)

4. Checking

**-Incoming mail server :**

Should be: [yourdomainname.com](#)

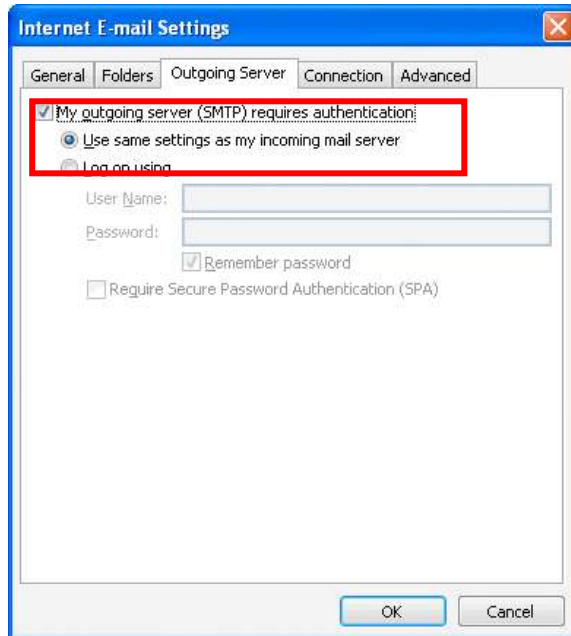
**-Outgoing mail server (SMTP):**

Should be: [yourdomainname.com](#)

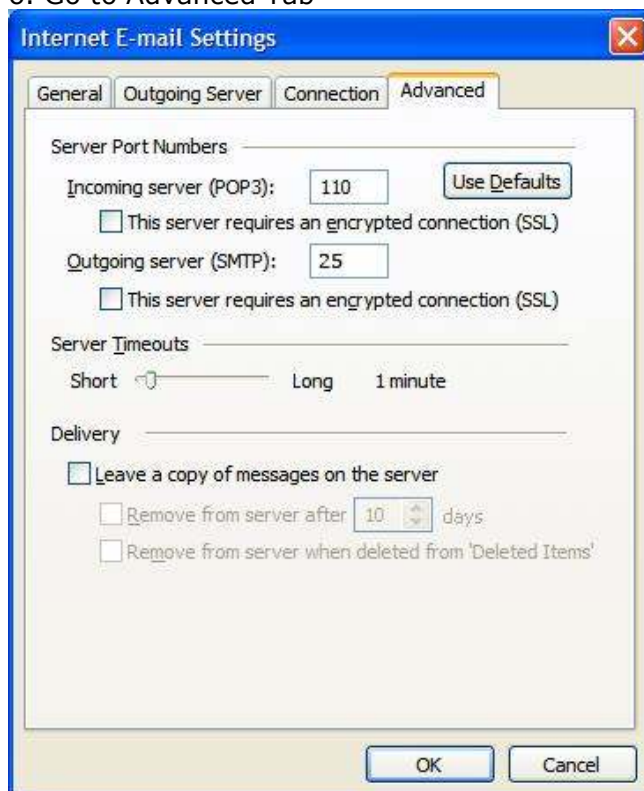
**-User name:** Should be your user name (Make sure that not your email account)

**-Password:** Confirm your password

5. Go to tab More Setting > Outgoing Tab  
Select : My outgoing server (SMTP) requires authentication  
And Use same setting as my incoming mail server



6. Go to Advanced Tab



- Verify that you have 25 for your Outgoing mail (SMTP)
- If used port 25 and still have problem, change port to 587

